

## Abbreviations and acronyms

Abbreviation	Description
<b>A</b>	
AT1	Additional Tier 1
ARA	Annual Report and Accounts
ALCo	Asset and Liability Management Committee
AQ	Asset Quality
AUM	Assets Under Management
AUMA	Assets Under Management and Administration
<b>B</b>	
BoE	Bank of England
BCBS	Basel Committee on Banking Supervision
BRC	Board Risk Committee
<b>C</b>	
CRD	Capital Requirements Directive
CRR	Capital Requirements Regulation
CDs	Certificates of Deposit
CDSs	Credit Default Swaps
CET1	Common Equity Tier 1
CEC	Control Environment Certification
CCR	Counterparty Credit Risk
CCF	Credit Conversion Factor
CCI	Credit Cycle Indices
CI	Credit Institution
CRE	Commercial Real Estate
CSRD	Corporate Sustainability Reporting Directive
CVA	Credit Valuation Adjustment
<b>D</b>	
DOIR	Date of Initial Recognition
<b>E</b>	
EURIBOR	Euro Interbank Offered Rate
EBA	European Banking Authority
ECB	European Central Bank
EC	European Commission
EU	European Union
ECL	Expected Credit Losses
EAD	Exposure at Default
ESG	Environmental, Social and Corporate Governance
ESRS	European Sustainability Reporting Standards
<b>F</b>	
FVOCI	Fair Value Through Other Comprehensive Income
FCA	Financial Conduct Authority
FI	Financial Institution

Abbreviation	Description
FSCS	Financial Services Compensation Scheme
FVA	Funding Valuation Adjustment
<b>G</b>	
GDP	Gross Domestic Product
<b>H</b>	
HFT	Held-For-Trading
HMT	HM Treasury
HQLA	Stock of High-Quality Liquid Assets
<b>I</b>	
IBOR	Interbank Offered Rate
IRC	Incremental Risk Charge
IPV	Independent Price Verification
IRRBB	Interest Rate Risk in the Banking Book
ICAAP	Internal Capital Adequacy Assessment Process
ILAAP	Internal Liquidity Adequacy Assessment Process
IMM	Internal Model Method
IRB	Internal Ratings Based Approach
IAS	International Accounting Standard
IASB	International Accounting Standards Board
IFRS	International Financial Reporting Standard
<b>L</b>	
LIBOR	London Interbank Offered Rate
LCR	Liquidity Coverage Ratio
LTV	Loan-to-Value
LGD	Loss Given Default
<b>M</b>	
MFVTPL	Mandatory Fair Value Through Profit or Loss
MRT	Material Risk Taker
MiFID	Markets in Financial Instruments Directive
MDA	Maximum Distributable Amount
MTNs	Medium Term Notes
MREL	Minimum Requirement for own funds and Eligible Liabilities
MES	Multiple Economic Scenarios
<b>N</b>	
NWB Group	NatWest Bank Group
NWB Plc	National Westminster Bank Plc
NWH Group	NatWest Holdings Group
NWH Ltd	NatWest Holdings Limited
NWG	NatWest Group
NWM N.V.	NatWest Markets N.V.

## Abbreviations and acronyms

Abbreviation	Description
NWM Plc	NatWest Markets Plc
NWMSI	NatWest Markets Securities Inc
NSFR	Net Stable Funding Ratio
NPS	Net Promoter Scores
NTIRR	Non-Traded Interest Rate Risk
NIM	Net interest Margin
O	
OTC	Over the Counter
OCA	Own Credit Adjustment
P	
PCAF	Partnership for Carbon Accounting Financials
PDMR	Persons Discharging Managerial Responsibilities
PD	Probability of Default
PMA	Post Model Adjustment
PRA	Prudential Regulation Authority
PSE	Public Sector Entity
R	
RBS plc	The Royal Bank of Scotland plc
RBSH N.V.	RBS Holdings N.V.
RBSIH	The Royal Bank of Scotland International Holdings
Rol	Republic of Ireland
RMBS	Residential Mortgage-Backed Securities
RoW	Rest of the World
RoTE	Return on Tangible Equity
RPI	Retail Price Index
RFB	Ring-fenced Banking Entities
RNIV	Risks not in VaR
RWAs	Risk-Weighted Assets
RWAE	RWA adjusted for the equivalent capital deductions
S	
SBTi	Science Based Targets initiative
SEC	Securities and Exchange Commission
SICR	Significant Increase in Credit Risk
SME	Small and Medium-sized Enterprise
SDNY	Southern District of New York
CSRD	Corporate Sustainability Reporting Directive
S&P	Standard & Poor's
STD	Standardised
SONIA	Sterling Overnight Index Average
SVaR	Stressed Value-at-Risk
SE	Structured Entity

Abbreviation	Description
SFTs	Securities Financing Transactions
SPPI	Solely payments of principal and interest
T	
TCFD	Task Force on Climate-related financial Disclosures
TNAV	Tangible net Asset Value
TSR	Total Shareholder Return
U	
UK DoLSub	UK Domestic Liquidity Sub-Group
UKGI	UK Government Investments Limited
UK	United Kingdom
US/USA	United States of America
V	
VaR	Value-at-Risk

## Glossary of terms

Term	Definition
<b>A</b>	
Alpha	In the context of regulatory capital for counterparty credit risk, under the internal model method, alpha is a multiplier applied to the effective expected positive exposure (EPE) and the standardised approach applied to the sum of Replacement Cost and Potential Future Exposure, to determine the exposure value. Alpha is set at 1.4.
Arrears	The aggregate of contractual payments due on a debt that has not been met by the borrower. A loan or other financial asset is said to be 'in arrears' when payments have not been made.
Asset Quality (AQ) band	Probability of default banding for all counterparties on a scale of 1 to 10.
Asset-Backed Securities (ABS)	Securities that represent interests in specific portfolios of assets. They are issued by a structured entity following a securitisation. The underlying portfolios commonly comprise residential or commercial mortgages but can include any class of asset that yields predictable cash flows. Payments on the securities depend primarily on the cash flows generated by the assets in the underlying pool and other rights designed to assure timely payment, such as guarantees or other credit enhancements. Collateralised debt obligations, collateralised loan obligations, commercial mortgage-backed securities and residential mortgage-backed securities are all types of ABS.
Assets under management and administration (AUMA)	Comprises both assets under management (AUMs) and assets under administration (AUAs). AUMs comprise assets where the investment management is undertaken by Private Banking on behalf of Private Banking, Retail Banking and C&I customers. AUAs comprise third party assets held on an execution-only basis in custody by Private Banking, Retail Banking and C&I for their customers accordingly, for which the execution services are supported by Private Banking.
<b>B</b>	
Back-testing	Statistical techniques that assess the performance of a model, and how that model performed against historical actuals.
Bank deposits	Money deposited with NatWest Group by banks and recorded as liabilities. They include money-market deposits, securities sold under repurchase agreements, federal funds purchased and other short-term deposits. Deposits received from customers are recorded as customer deposits.
Basel III	Basel III is an internationally agreed set of measures developed by the Basel Committee on Banking Supervision in response to the financial crisis of 2007-09. The measures aim to strengthen the regulation, supervision and risk management of banks.

Term	Definition
<b>C</b>	
Capital Requirements Regulation (CRR)	The implementation of the Basel capital framework in the European Union, which has subsequently been on-shored into UK legislation. The regulation details the capital and liquidity requirements that banks must comply with. Further requirements relating to banking regulation are contained in the Capital Requirements Directive. The UK regulation is supplemented by the PRA Rulebook.
Certificates of Deposit (CDs)	Bearer negotiable instruments acknowledging the receipt of a fixed term deposit at a specified interest rate.
Climate and sustainable funding and financing	Funding and financing for climate and sustainable finance to support transition towards a net-zero, climate resilient and sustainable economy.
Climate Biennial Exploratory Scenario exercise (CBES)	The CBES is a novel Bank of England exercise to explore the resilience of the UK financial system to the physical and transition risks from climate change. The exercise will test the resilience of the current business models of the largest banks, insurers, and the financial system to climate-related risks and therefore the scale of adjustment that will need to be undertaken in coming decades for the system to remain resilient. The CBES focuses on sizing risks rather than testing firms' capital adequacy or setting capital requirements.
Climate Risk	The risk of financial loss or adverse non-financial impacts associated with climate change and the political, economic and environmental responses to it.
Climate-related risks	Refers to the potential negative impacts of climate change on an organisation. Physical risks emanating from climate change can be event-driven (acute) such as increased severity of extreme weather events (e.g. cyclones, droughts, floods, and fires). They can also relate to longer-term shifts (chronic) in precipitation and temperature and increased variability in weather patterns (e.g. sea level rise). Climate-related risks can also be associated with the transition to a lower-carbon global economy, the most common of which relate to policy and legal actions, technology changes, market responses and reputational considerations.
Commercial Paper (CP)	Unsecured obligations issued by a corporate or a bank directly or secured obligations (asset-backed CP), often issued through a commercial paper conduit, to fund working capital. Maturities typically range from two to 270 days. However, the depth and reliability of some CP markets means that issuers can repeatedly roll over CP issuance and effectively achieve longer term funding. CP is issued in a wide range of denominations and can be either discounted or interest-bearing.
Commercial Paper Conduit	A structured entity that issues commercial paper and uses the proceeds to purchase or fund a pool of assets. The commercial paper is secured on the assets and is redeemed either by further commercial paper issuance, repayment of assets or liquidity drawings.

## Glossary of terms

Term	Definition
<b>Commercial Real Estate (CRE)</b>	Freehold and leasehold properties used for business activities. Commercial real estate includes office buildings, industrial property, medical centres, hotels, retail stores, shopping centres, agricultural land and buildings, warehouses, garages etc.
<b>Commodity price risk</b>	The risk that the fair value of a position will alter due to a change in commodity prices.
<b>Common Equity Tier 1 capital (CET1)</b>	The highest quality form of regulatory capital under Basel III comprising common shares issued and related share premium, retained earnings and other reserves excluding reserves which are restricted or not immediately available, less specified regulatory adjustments.
<b>Compliance risk</b>	The risk that behaviour fails to comply with laws, regulations, rules, standards and codes of conduct. Such a failure may lead to breaches of regulatory requirements, organisational standards or customer expectations and could result in legal or regulatory sanctions, material financial loss or reputational damage.
<b>Conduct risk</b>	The risk that the conduct of staff towards customers – or in the markets in which it operates – leads to unfair or inappropriate customer outcomes and results in reputational damage, financial loss or both.
<b>Contractual maturity</b>	The date in the terms of a financial instrument on which the last payment or receipt under the contract is due for settlement.
<b>Corporate Sustainability Reporting Directive (CSRD)</b>	The CSRD is European Union (EU) legislation, effective from 5 January 2023. Based on the concept of double materiality, EU businesses—including qualifying EU subsidiaries of non-EU companies are required to disclose their environmental and social impacts, and how their environmental, social and governance (ESG) actions affect their business.
<b>Cost: income ratio</b>	Total operating expenses less operating lease depreciation divided by total income less operating lease depreciation.
<b>Counterparty credit risk</b>	The risk that a counterparty to a transaction could default before the final settlement of the transaction's cash flows, being related to derivatives, repurchase agreements and similar transactions. In contrast to non-counterparty credit risk, the exposure to counterparty credit risk varies by reference to a market factor (e.g. interest rate, exchange rate, asset price).
<b>Coverage</b>	Expected Credit Loss/impairment provisions as a percentage of loans.
<b>Covered bonds</b>	Debt securities backed by a portfolio of mortgages that are segregated from the issuer's other assets solely for the benefit of the holders of the covered bonds.

Term	Definition
<b>CRD IV</b>	CRD IV was the implementation of the Basel III capital proposals in the European Union through the CRR and the CRD. CRD IV was the collective name of the package implemented on 1 January 2014. Further updates are known as CRR2 / CRD 5 and CRR3 / CRD 6.
<b>Credible Transition Plan (CTP)</b>	During 2021 NatWest Group concluded a credible transition plan (CTP) assessment for oil and gas majors and in scope coal customers. This supported our stated ambition to stop lending and underwriting to companies with more than 15% of activities related to thermal and lignite coal unless they had a CTP in line with the 2015 Paris Agreement in place by the end of 2021.
<b>Credit Conversion Factor (CCF)</b>	The CCF is an estimate of the proportion of undrawn commitments that will be drawn at the point of default. It is used in determining EAD and reflects the assumption that drawn balance at default might be greater than the current balance.
<b>Credit derivatives</b>	Contractual agreements that provide protection against a credit event on one or more reference entities or financial assets. The nature of a credit event is established by the protection buyer and protection seller at the inception of a transaction, and such events include bankruptcy, insolvency or failure to meet payment obligations when due. The buyer of the credit derivative pays a periodic fee in return for a payment by the protection seller upon the occurrence of a credit event. Example of credit derivatives are credit default swaps and total return swaps.
<b>Credit enhancements</b>	Techniques that improve the credit standing of financial obligations; generally, those issued by a structured entity in a securitisation. External credit enhancements include financial guarantees and letters of credit from third party providers. Internal enhancements include excess spread - the difference between the interest rate received on the underlying portfolio and the coupon on the issued securities; and over-collateralisation – at inception, the value of the underlying portfolio is greater than the securities issued.
<b>Credit grade</b>	A rating that represents an assessment of the creditworthiness of a customer. It is a point on a scale representing the probability of default of a customer.
<b>Credit risk</b>	The risk of financial loss due to the defect of a customer, or counterparty, to meet its obligation to settle outstanding amounts.
<b>Credit risk mitigation</b>	Reducing the credit risk of an exposure by application of netting, collateral, guarantees and credit derivatives.
<b>Credit spread risk</b>	Is a type of market risk that arises from bond, securities financing and derivative transactions where the value of the transaction depends on the spread differential between the transaction and a risk-free exposure (i.e. the premium the market requires for a certain level of credit risk)

## Glossary of terms

Term	Definition
<b>Credit valuation adjustment (CVA) capital charge</b>	The purpose of this charge is to cover for potential mark-to-market losses associated with deterioration due to the creditworthiness of counterparties in non-cleared derivative trades. Under CRR rules, the charge is calculated using either the advanced approach or the standardised approach.
<b>Currency swap</b>	An arrangement in which two parties exchange specific principal amounts of different currencies at inception and subsequently interest payments on the principal amounts. Often, one party will pay a fixed rate of interest, while the other will pay a floating rate (though there are also fixed-fixed and floating-floating currency swaps). At the maturity of the swap, the principal amounts are usually re-exchanged.
<b>Customer deposits</b>	Money deposited with NatWest Group by counterparties other than banks and classified as liabilities and measured at amount it costs under IFRS 9. They include demand, savings and time deposits; securities sold under repurchase agreements; and other short-term deposits. Deposits received from banks are classified as bank deposits.

### D

<b>Date of initial recognition (DOIR)</b>	The reference date used to assess a significant increase in credit risk is as follows. Term lending: the date the facility is available to the customer. Wholesale revolving products: the date of last substantive credit review (typically annual) or, if later, the date facility became available to the customer. Retail Cards: the account opening date or, if later, the date the card was subject to a regular three-year review or the date of any subsequent limit increases. Current accounts/overdrafts: the account opening date or, if later, the date of granting of overdraft facility or limit increases.
<b>Debt securities</b>	Transferable instruments creating or acknowledging indebtedness. They include debentures, bonds, certificates of deposit, notes and commercial paper. The holder of a debt security is typically entitled to the payment of principal and interest, together with other contractual rights under the terms of the issue, such as the right to receive certain information. Debt securities are generally issued for a fixed term and redeemable by the issuer at the end of that term. Debt securities can be secured or unsecured.

Term	Definition
<b>Deferred tax asset</b>	Income taxes recoverable in future periods because of deductible temporary differences (temporary differences between the accounting and tax base of an asset or liability that will result in tax deductible amounts in future periods) and the carry-forward of tax losses and unused tax credits.
<b>Deferred tax liability</b>	Income taxes payable in future periods because of taxable temporary differences (temporary differences between the accounting and tax base of an asset or liability that will result in taxable amounts in future periods).
<b>Defined benefit obligation</b>	The present value of expected future payments required to settle the obligations of a defined benefit plan resulting from employee service.
<b>Derivative</b>	A contract or agreement whose value changes with changes in an underlying variable such as interest rates, foreign exchange rates, share prices or indices and which requires no initial investment or an initial investment that is smaller than would be required for other types of contracts with a similar response to market factors. The principal types of derivatives are swaps, forwards, futures and options.
<b>Discontinued operation</b>	A component of NatWest Group that either has been disposed of or is classified as held for sale. A discontinued operation is either: a separate major line of business or geographical area of operations or part of a single coordinated plan to dispose of a separate major line of business or geographical area of operations; or a subsidiary acquired exclusively with a view to resale.
<b>Double Materiality Assessment</b>	An assessment of a company's impacts on the environment and society (impact materiality) alongside how sustainability issues affect the company's financial performance (financial materiality).
<b>E</b>	
<b>Economic capital</b>	An internal measure of the capital required by NatWest Group to support the risks to which it is exposed.
<b>Economic hedges</b>	Economic risks whose hedges have not been designated in accordance with IFRS.

## Glossary of terms

Term	Definition
<b>Effective interest rate method</b>	The effective interest method is a method of calculating the amortised cost of a financial asset or financial liability (or group of financial assets or liabilities) and of allocating the interest income or interest expense over the expected life of the asset or liability. The effective interest rate is the rate that exactly discounts estimated future cash flows to the instrument's initial carrying amount. Calculation of the effective interest rate considers fees payable or receivable that are an integral part of the instrument's yield, premiums or discounts on acquisition or issue, early redemption fees and transaction costs. All contractual terms of a financial instrument are considered when estimating future cash flows.
<b>Encumbrance</b>	Restricts the asset's transferability until the encumbrance is removed.
<b>Enterprise-wide risk management framework (EWRMF)</b>	The Enterprise-wide risk management framework (EWRMF) is the primary risk governance document within NatWest Group. It is approved by the NatWest Group Board and represents a synopsis of the overall risk management and governance arrangements in place. It sets out NatWest Group's approach to managing risk, applies to everyone in NatWest Group and ensures that processes are in place to facilitate risk management and decision-making across the organisation.
<b>Environmental, social and ethical (ESE) risk framework</b>	A risk framework comprising policies and processes to give us better insight into our customers' activities and address issues of concern to minimise risks to the bank and manage stakeholder expectations. Our ESE risk framework allows NatWest Group to assess and manage the ESE risks facing existing or potential customers to ensure NatWest Group only supports customers that are within NatWest Group's defined risk appetite.
<b>Equity price risk</b>	The risk that the fair value of a position will alter due to a change in equity prices. Equity risk is the risk of changes in the market price of the equities or equity instruments arising from positions, either long or short, in equities or equity-based financial instruments.
<b>European Sustainability Reporting Standards (ESRS)</b>	A set of standards that provide a framework for companies to report on environmental, social, and governance (ESG) topics. The 12 standards of the ESRS must be reported against to meet CSRD disclosure requirements.

Term	Definition
<b>Expected credit loss (ECL, an IFRS 9 accounting measure)</b>	The weighted average of credit losses; for modelled portfolios it is the product of the exposure, probability of default at the reporting date and the lifetime loss given default. At initial recognition of a financial asset, an allowance is made for the 12-month expected credit loss (Stage 1), using the probability of default in the first 12 months only. Following a significant increase in credit risk (Stage 2), the expected credit loss is increased to the lifetime probability of default. ECL is applied to financial assets and contractual facilities whose performance is not recognised at fair value through P&L in the income statement.
<b>Expected loss (EL, a regulatory measure)</b>	The product of the regulatory credit exposure, the probability of default over the next 12 months, averaged through an economic cycle, and the downturn loss given default. It is applied to exposures whether performance is recognised in income or reserves. Credit exposures include all financial assets, customer facilities and are subject to regulatory overlays.
<b>Exposure</b>	A claim, contingent claim or position which carries a risk of financial loss.
<b>Exposure at default (EAD)</b>	An estimate of the extent to which the bank will be exposed under a specific facility, in the event of the default of a counterparty
<b>F</b>	
<b>Fair value</b>	The price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.
<b>Financial Conduct Authority (FCA)</b>	The statutory body responsible for conduct of business regulation and supervision of UK authorised firms from 1 April 2013. The FCA also has responsibility for the prudential regulation of firms that do not fall within the PRA's scope.
<b>Financial Guarantee contracts</b>	A contract that requires the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the original or modified terms of a debt instrument.
<b>Financial Services Compensation Scheme (FSCS)</b>	The UK's statutory fund of last resort for customers of authorised financial services firms. It pays compensation if a firm is unable to meet its obligations. The FSCS funds compensation for customers by raising management expenses levies and compensation levies on the financial services industry.
<b>Forbearance</b>	Forbearance takes place when a concession is made on the contractual terms of a loan in response to a customer's financial difficulties.
<b>Foreign currency price risk</b>	The risk that the fair value of a position will alter due to a change in foreign exchange rates.



## Glossary of terms

Term	Definition
Forward contract	A contract to buy (or sell) a specified amount of a physical or financial commodity, at an agreed price, at an agreed future date.
Funded assets	Total assets less derivatives.
Futures Contracts	A contract which provides for the future delivery (or acceptance of delivery) of some type of financial instrument or commodity under terms established at the outset. Futures differ from forward contracts in that they are standardised and traded on recognised exchanges and rarely result in actual delivery; most contracts are closed out prior to maturity by acquisition of an offsetting position.

## G

Geographical region	The numbers are reported by country of operation of the obligor, except exposures to governments and individuals which are shown by country of residence. The country of operation is the country where the main operating assets of a legal entity are held, or where its main cash flows are generated, taking account of the entity's dependency on subsidiaries' activities. Rest of the World (RoW) includes exposures to supranational and ocean-going vessels.
Greenhouse gas (GHG) emissions	GHGs are atmospheric gases that absorb and emit radiation within the thermal infrared range and that contribute to the greenhouse effect and global climate change. Many different GHGs are produced because of human activities. The seven gases mandated under the Kyoto Protocol and to be included in national inventories under the United Nations Framework Convention on Climate Change (UNFCCC) – carbon dioxide (CO <sub>2</sub> ), methane (CH <sub>4</sub> ), nitrous oxide (N <sub>2</sub> O), hydrofluorocarbons (HFCs), perfluorocarbons (PFCs), sulphur hexafluoride (SF <sub>6</sub> ), and nitrogen trifluoride (NF <sub>3</sub> ). NatWest Group calculates its own operational GHG emissions using GHG protocol guidance and an operational control approach. This includes Scope 1 emissions from fluorinated gas losses and fuel combustion in NatWest Group premises/vehicles, Scope 2 emissions from electricity, district heating and cooling and Scope 3 emissions from all upstream emissions including supply chain, business travel, UK and ROI waste, working from home and commuting.

## H

Haircut	A downward adjustment to collateral value to reflect its nature and any currency or maturity mismatches between the collateral and the exposure it secures. For the purpose of calculating the exposures values under the financial collateral comprehensive method, haircut is applied to securities posted as an upwards adjustment.
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Term	Definition
Hedge funds	Pooled investment vehicles that are not widely available to the public; their assets are managed by professional asset managers who participate in the performance of the fund.
Heightened climate-related risk sectors	The NatWest Group lending sectors and portfolios which have currently been identified as potentially most exposed to climate-related physical and transition risks.

## I

Impairment losses (Credit) – Income Statement	Financial assets or portfolios of financial assets measured at amortised cost or at FVOCI are assessed for credit impairment and a loss allowance (Expected Credit Loss) provision is established. Any change in the credit impairment is reported in the income statement.
Impairment losses – Non-Financial Assets	Non-Financial assets measured at cost (Investments in Group Undertakings; Intangibles and Goodwill) are assessed for impairment losses by comparing the carrying value with the estimated recoverable amount. The recoverable amount is the higher of fair value less cost to sell and its value in use. Value in use is the present value of estimated future cash flows discounted at an appropriate rate.
Incremental risk charge (IRC)	The IRC model quantifies the impact of rating migration and default events on the market value of debt and equity instruments with embedded credit risk (in particular, bonds and credit default swaps) that are held in the trading book.
Interest rate risk	The risk that a position's fair value will alter due to a change in the absolute level of interest rates, in the spread between two rates, in the shape of a yield curve or in any other interest rate relationship.
Interest rate swap	A contract under which two counterparties agree to exchange periodic interest payments on a predetermined monetary principal, the notional amount.
Internal Capital Adequacy Assessment Process (ICAAP)	NatWest Group's own internal assessment of the amount and distribution of capital that the Group needs to hold to mitigate risks in the current and projected balance sheet.
Internal Liquidity Adequacy Assessment Process (ILAAP)	NatWest Group's own assessment of its liquidity and funding risks, how it intends to mitigate those risks and how much current and future liquidity is necessary having considered other mitigating factors.
Internal funding of trading business	The internal funding of the trading book comprises net banking book financial liabilities that fund financial assets in NatWest Group's trading portfolios. Interest payable on these financial liabilities is charged to the trading book.

## Glossary of terms

Term	Definition
Internal model method (IMM)	In the context of counterparty credit risk, the IMM is the most risk-sensitive and sophisticated approach to calculating EAD out of the three methods available under CRR. Under the IMM firms may use their internal model which should be aligned to the firm's internal risk management practices. EAD is calculated as the product of alpha and EPE.
International Accounting Standards Board (IASB)	The independent standard-setting body of the IFRS Foundation. Its members are responsible for the development and publication of International Financial Reporting Standards (IFRSs) and for approving Interpretations of IFRS as developed by the IFRS Interpretations Committee.
International Swaps and Derivatives Association (ISDA) master agreement	A standardised contract developed by ISDA for bilateral derivatives transactions. The contract grants legal rights of set-off for derivative transactions with the same counterparty.
International Sustainability Standards Board (ISSB)	A standard-setting body established under the IFRS Foundation, whose mandate is the creation and development of sustainability-related financial reporting and disclosure standards.
Investment grade	Generally represents a risk profile similar to a rating of BBB-/Baa3 or better, as defined by independent rating agencies.
K	
Key management	The Directors of the company and Persons Discharging Managerial Responsibilities (PDMRs) of NatWest Group plc.
L	
Level 1	Level 1 fair value measurements are derived from quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date.
Level 2	Level 2 fair value measurements use inputs, other than quoted prices included within level 1, that are observable for the asset or liability, either directly or indirectly.
Level 3	Level 3 fair value measurements use one or more unobservable inputs for the asset or liability.
Leverage ratio	A measure prescribed under the CRR. It is the ratio of Tier 1 capital to total exposure measure. Total exposure measure is broadly aligned to the accounting value of on and off-balance sheet exposures but subject to certain adjustments for derivative, securities financing transactions and off-balance sheet exposures.
Liquidity and funding risk	The risk that NatWest Group is unable to meet its financial liabilities when they fall due.

Term	Definition
Liquidity coverage ratio (LCR)	The LCR is the ratio of a credit institution's liquidity buffer to its net liquidity outflows over a 30 calendar day stress period.
Loan impairment provisions	IFRS 9 – loan impairment provisions are established on an expected loss (forward looking) basis on financial assets. It has four components: Individually assessed loan impairment provisions, modelled Stage 3, modelled Stage 2 Lifetime ECL and modelled Stage 1–12-month ECL.
Loan: deposit ratio	Net customer loans held at amortised cost divided by total customer deposits.
Loans to Banks – Amortised cost	Amortised assets - Money lent by NatWest Group and can include nostro/vostro accounts, reverse repurchase agreements, notice balances with central banks, other loans and amounts receivable under finance leases to a bank. These assets are in a hold to collect business model whose aim is to solely collect principal and interest in accordance with IFRS 9.
Loans to Customers – Amortised cost	Amortised assets - Money lent by NatWest Group and can include mortgages, credit card receivables, other loans, reverse repurchase agreements, and amounts receivable under finance leases to a customer who are not banks. These assets are in a hold to collect business model whose aim is to solely collect principal and interest in accordance with IFRS 9.
London Interbank Offered Rate (LIBOR)	The benchmark interest rate at which banks can borrow funds from other banks in the London interbank market.
Loss given default (LGD)	A current assessment of the amount that will be recovered in the event of default, taking account of future conditions.
M	
Maximum distributable amount (MDA)	A restriction on distributions which may be made by a bank which does not meet the combined buffer requirements as set out in the PRA Supervisory Statement SS6/14 'Implementing CRD IV: capital buffers.
Minimum capital requirements (MCR)	The minimum amount of regulatory capital that a financial institution must hold to meet the Pillar 1 requirements for credit, market and operational risk.
Minimum requirement for own funds and eligible liabilities (MREL)	The minimum requirement for own funds and eligible liabilities (MREL) is a minimum requirement for banks to maintain equity and eligible debt so that they can be 'bailed in' should a bank fail. The purpose of MREL is to help ensure that when banks fail the resolution authority can use these financial resources to absorb losses and recapitalise the continuing business.



## Glossary of terms

Term	Definition
Model risk	The management of model risk through policies, tool kits, processes and model standards related to the development, validation, approval, implementation, use and ongoing monitoring of models.
Model Risk Management	The management of model risk through policies, tool kits, processes and model standards related to the development, validation, approval, implementation, use and ongoing monitoring of models. Model risk is defined as the potential for adverse consequences from model errors and / or the inappropriate use of modelled outputs to inform business decisions.
Mortgage-backed securities	Asset-backed securities for which the underlying asset portfolios are loans secured on property. See Residential mortgage-backed securities and Commercial mortgage-backed securities.
Multiple economic scenarios (MES)	Retail: the selection of a central base case economic prediction, with two upside and two downside scenarios around this point. Wholesale: uses the same base scenario but adopts Monte simulations.

## N

Net interest income	The difference between the interest NatWest Group earns from its interest-bearing assets, such as loans, balances with central banks and other financial assets, and the interest paid on its interest-bearing liabilities, such as deposits and subordinated liabilities.
Net interest margin (NIM)	Net interest income of the banking business as a percentage of interest-earning assets of the banking business.
Net stable funding ratio (NSFR)	The ratio of an institution's available stable funding to the institution's required stable funding over a one-year horizon.
Netting	The process by which the value of assets due from given counterparty is offset by the value of liabilities due to the same counterparty, subject to certain conditions reducing the exposure of one party to the other to the difference between the two.
Non-performing loans	Loans classified as Stage 3 (IFRS 9). They have a 100% probability of default and have been assigned an AQ10 internal credit grade.
Non-traded market risk	The risk to the value of assets or liabilities outside the trading book, or the risk to income, that arises from changes in market prices such as interest rates, foreign exchange rates and equity prices, or from changes in managed rates.
Non-trading book	Positions, exposures, assets and liabilities that are not in the trading book. It is also referred to as "banking book".

Term	Definition
<b>O</b>	
Operational risk	The risk of loss resulting from inadequate or failed internal processes, people and systems, or external events (e.g. fraud) where the root cause is not due to credit or market risks
Option	An option is a contract that gives the holder the right but not the obligation to buy (or sell) a specified amount of an underlying physical or financial commodity, at a specific price, at an agreed date or over an agreed period. Options can be exchange-traded or traded over the counter.
Over the counter (OTC) derivatives	Derivatives with tailored terms and conditions negotiated bilaterally, in contrast to exchange traded derivatives that have standardised terms and conditions.
Own credit adjustment (OCA)	The effect of the NatWest Group's own credit standing on the fair value of financial liabilities.

## P

Partnership for Carbon Accounting Financials (PCAF)	Global partnership of financial institutions that work together to develop and implement a harmonised approach to assess and disclose the greenhouse gas emissions associated with their loans and investments.
Pension risk	The risk caused by contractual or other liabilities to, or with respect to, a pension scheme (whether established for its employees or those of a related company or otherwise).
Pillar 1	The part of the CRR that sets out rules by which regulatory capital and liquidity requirements should be calculated.
Pillar 2	Refers to the supervisory review process which requires banks to undertake an internal capital (ICAAP) and liquidity (ILAAP) adequacy assessment process for risks not included in Pillar 1.
Pillar 3	The part of the CRR that sets out the information banks must disclose about their risks and their approach to risk management. The Pillar 3 framework provides a comprehensive package of all existing disclosure requirements, beyond those for regulatory capital requirements. For instance, disclosures related to regulatory liquidity ratios – the Liquidity Coverage Ratio and the Net Stable Funding Ratio – and those related to remuneration are now also part of the Pillar 3 framework. The aim of Pillar 3 is to strengthen market discipline.
Point-in-time	An assessment of PD or a rating system based on a view of a counterparty's current rather than future financial situation given economic conditions. This differs from a through-the-cycle approach, which considers performance over the duration of an economic cycle.

## Glossary of terms

Term	Definition
Potential future exposure	A measure of counterparty credit risk. It is calculated by evaluating existing trades done against the possible market prices in future during the lifetime of the transactions.
Private equity	Equity investments in operating companies not quoted on a public exchange. Capital for private equity investment is raised from retail or institutional investors and used to fund investment strategies such as leveraged buyouts, venture capital, growth capital, distressed investments and mezzanine capital.
Probability of default (PD)	The likelihood of default assessed on the prevailing economic conditions at the reporting date (point in time), adjusted to consider estimates of future economic conditions that are likely to impact the risk of default; it will not equate to a long run average.
Prudential Regulation Authority (PRA)	The statutory body responsible for the prudential supervision of banks, building societies, insurers and a small number of significant investment firms in the UK. The PRA is a subsidiary of the Bank of England.
PRA Rulebook	The PRA Rulebook sets out the rules the PRA make that apply to the firms they authorise.
R	
Regulatory capital	The amount of capital that NatWest Group holds, determined in accordance with rules established by the PRA for the consolidated Group and by local regulators for individual Group companies.
Repurchase agreement (Repo)	A repurchase agreement (repo) is a transaction in which the borrower temporarily lends a security to the lender for cash with an agreement to buy it back in the future at a pre-determined price.
Reputational risk	The threat to public image from a failure to meet stakeholders' expectations in relation to performance, conduct or business profile. Stakeholders include customers, investors, employees, suppliers, government, regulators, special interest and consumer groups, media and the general public.
Residential mortgage	A loan to purchase a residential property where the property forms collateral for the loan. The borrower gives the lender a lien against the property and the lender can foreclose on the property if the borrower does not repay the loan per the agreed terms. Also known as a home loan.
Residual maturity	The remaining time in years that a borrower is permitted to take to fully discharge their contractual obligation (principal, interest and fees) under the terms of a loan agreement.
Return on equity	Profit attributable to ordinary shareholders divided by average shareholders' equity as a percentage.

Term	Definition
Return on tangible equity	Annualised profit for the period attributable to ordinary shareholders divided by average tangible equity. Average tangible equity is total equity less intangible assets and other owners' equity.
Reverse repurchases agreement (Reverse repo)	The reverse of a sales and prepurchase agreement; a reversed purchase of securities under an agreement to sell them in the near future at a higher price (a form of short-term borrowing).
Risk and Control Assessment (RCA)	Risk and Control Assessment is used to identify and measure operational and conduct risks faced by the bank to facilitate the effective management of risks within risk appetite.
Risk appetite	An expression of the maximum level of risk that NatWest Group is prepared to accept to deliver its business objectives.
Risk-weighted assets (RWAs)	Assets adjusted for their associated risks using weightings established in accordance with the CRD IV as implemented by the PRA. Certain assets are not weighted but deducted from capital.
RWA density	RWAs as a percentage of EAD post CRM.
S	
Securitisation	The CRR defines a securitisation as a transaction or scheme where the credit risk of an exposure or pool of exposures is tranching, where the payments arising from the transaction or scheme are dependent upon the performance of the underlying exposure(s) and where the subordination of tranches determines the distribution of losses during the ongoing life of the transaction or scheme. Securitisations can broadly take two forms: traditional and synthetic.
Settlement balances	Payables and receivables that result from purchases and sales of financial instruments recognised on trade date. Asset settlement balances are amounts owed to NatWest Group in respect of sales and liability settlement balances are amounts owed by NatWest Group in respect of purchases.
Significant increase in credit risk (SICR)	A framework incorporating both quantitative and qualitative measures aligned to the Group's current risk management framework has been established. Credit deterioration will be a management decision, subject to approval by governing bodies such as the Group Provisions Committee. The staging assessment requires a definition of when a SICR has occurred; this moves the loss calculation for financial assets from a 12-month horizon to a lifetime horizon. Management has established an approach that is primarily informed by the increase in lifetime probability of default, with additional qualitative measures to account for assets where PD does not move, but a high-risk factor is determined.

## Glossary of terms

Term	Definition
Standardised approach (SA)	A method used to calculate capital requirements for credit risk, counterparty credit risk, market risk and operational risk. Under the respective approaches, the risk weights used are determined by regulators.
Stress testing	A technique used to evaluate the potential effects on an institution's financial condition of an exceptional but plausible event and/or movement in a set of financial variables.
Stressed value-at-risk (SVaR)	A VaR measure using historical data from a continuous one-year period of stressed market conditions. For the purposes of calculating regulatory SVaR, a time horizon of ten trading days is assumed at a confidence level of 99%. Refer also to Value-at-risk below.
Structured entity (SE)	An entity that has been designed such that voting or similar rights are not the dominant factor in deciding who controls the entity, for example when any voting rights relate to administrative tasks only and the relevant activities are directed by means of contractual arrangements. SEs are usually established for a specific, limited purpose, they do not carry out a business or trade and typically have no employees. They take a variety of legal forms - trusts, partnerships and companies - and fulfil many different functions.
Subordinated liabilities	Comprised of liabilities in respect of which there is a contractual obligation that, in the event of winding up or bankruptcy, they are to be repaid only after the claims of other creditors have been met'. This include all subordinated liabilities, whether a ranking has been agreed between the subordinated creditors concerned.
Synthetic securitisation	In synthetic securitisations, the originator retains ownership of the underlying exposure(s) but transfers the associated credit risk to another entity through the use of guarantees or credit derivatives.

## T

Tangible net asset value (TNAV)	Tangible equity divided by the number of ordinary shares in issue. Tangible equity is ordinary shareholders' interest less intangible assets.
Through-the-cycle	PD models that reflect a long run average view of default levels. Also refer to point-in-time.
Tier 1 capital	The Tier 1 capital of an institution consists of the sum of the Common Equity Tier 1 capital and Additional Tier 1 capital of the institution.

Term	Definition
Tier 2 capital	Tier 2 capital is supplementary capital that can absorb losses on a gone concern basis. It typically includes qualifying subordinated debt.
Traded market risk	The risk arising from changes in fair value on positions, assets, liabilities or commitments in trading portfolios because of fluctuations in market prices.
Taskforce for Climate Related Financial disclosures (TCFD)	A set of non-mandatory recommendations for effective climate disclosures to promote more informed investment, credit, and insurance underwriting decisions for investors and stakeholders.
Taskforce for Nature Related Financial disclosure (TNFD)	A set of non-mandatory recommendations on how to assess and report on nature -related risks, impacts and opportunities.
Trading assets	A financial asset that is acquired or incurred principally for the purposes of selling or repurchasing it in the near term: on initial recognition is part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit taking. Derivative assets are shown separately on the balance sheet.
Trading book	A trading book consists of positions in financial instruments and commodities held either with the intent to trade, or to hedge other elements of the trading book. To be eligible for trading book capital treatment, financial instruments must either be free of any restrictive covenants on their tradability, or able to be hedged.
Trading liabilities	A financial liability that is acquired or incurred principally for the purposes of selling or repurchasing it in the near term: on initial recognition is part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit taking. Derivative liabilities are shown separately on the balance sheet.
Traditional securitisation	In traditional securitisations, the originator transfers ownership of the underlying exposure(s) to an SSPE, putting the asset(s) beyond the reach of the originator and its creditors. The purchase of the underlying exposure(s) by the SSPE is funded by the issuance of securities.
Transaction Acceptance Standards (TAS)	Sectorial lending standards that set out both mandatory metrics that must be adhered to as well as additional structuring guidance.

# Glossary of terms

Term	Definition
U	
UK Sustainability Disclosure Requirements	The UK SDR introduces a set of sustainability-related product labels, product- and entity-level disclosures, an anti-greenwashing rule and additional rules regarding sustainable investing for the UK. The current UK SDR is only applicable to UK-domiciled funds.
Undrawn commitments	Assets/liabilities that have been committed but the transaction has not yet been finalised.
V	
Value-at-risk (VaR)	A market risk measure that estimates the extent of the losses that may occur due to adverse market condition. It is calculated on an historical simulation of the previous 500 days. The model assumes that current positions remain broadly unaltered over the course of a given 10-day holding period and it has a confidence level of 99%.
W	
Wholesale funding	Wholesale funding comprises Deposits by banks, Debt securities in issue and Subordinated liabilities.
Wrong-way-risk	It arises when the risk factors driving the exposure to a counterparty are positively correlated with the creditworthiness of that counterparty (i.e. the size of the exposure increases at the same time as the risk of the counterparty being unable to meet obligation, increases) or when the likelihood of default by a counterparty is positively correlated with general market risk factors.