



## Q1 2025 Results

2 May 2025





# Paul Thwaite Chief Executive Officer

### Our business has delivered Q1'25 RoTE of 18.5%

Disciplined growth across our businesses

£375bn

Customer Loans<sup>1</sup> +0.9% vs Dec'24 £433bn

Customer Deposits<sup>2</sup> +0.5% vs Dec'24

£48.5bn

AUMA +£0.8bn AUM net inflows in O1'25

Strong returns with attributable profit of £1.3bn

£4.0bn

Income ex notable items<sup>3</sup> vs £3.4bn in Q1'24

£1.9bn

Costs<sup>4</sup> vs £2.0bn in Q1'24

18.5%

Return on Tangible Equity vs 14.2% in Q1'24

Delivering EPS and TNAVps growth underpinned by strong capital position

15.5p

**EPS** +48% vs Q1'24

347p

TNAV per share +15% vs Q1'24 13.8%
CET1 ratio
49bps capital generation pre
distributions in O1'25



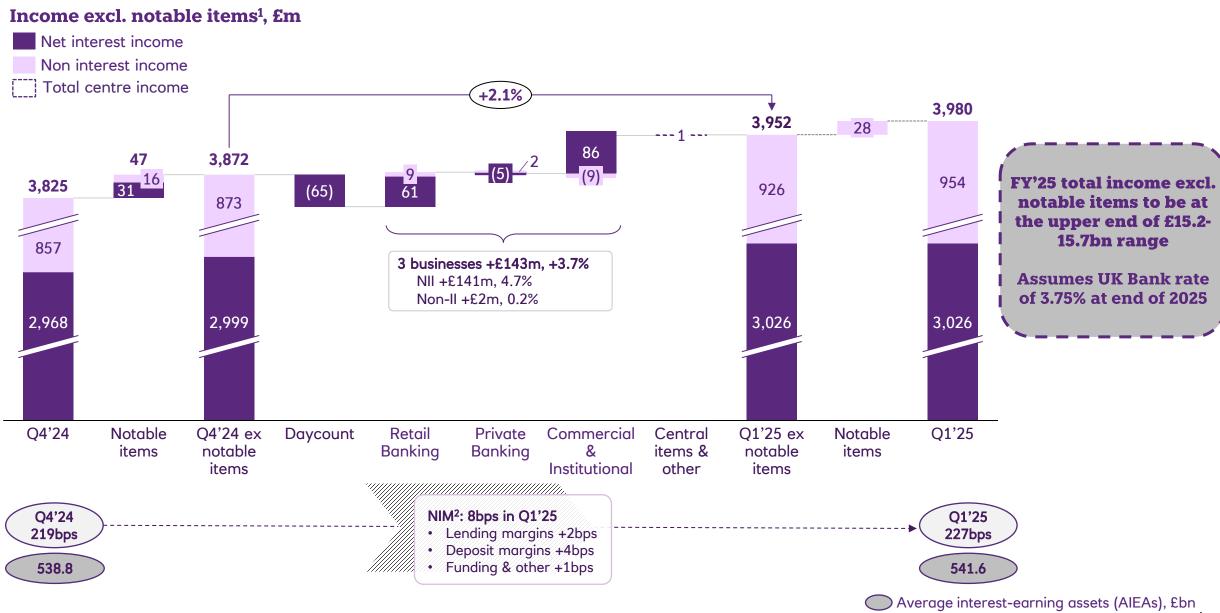


## Katie Murray Chief Financial Officer

## **Strong financial performance**

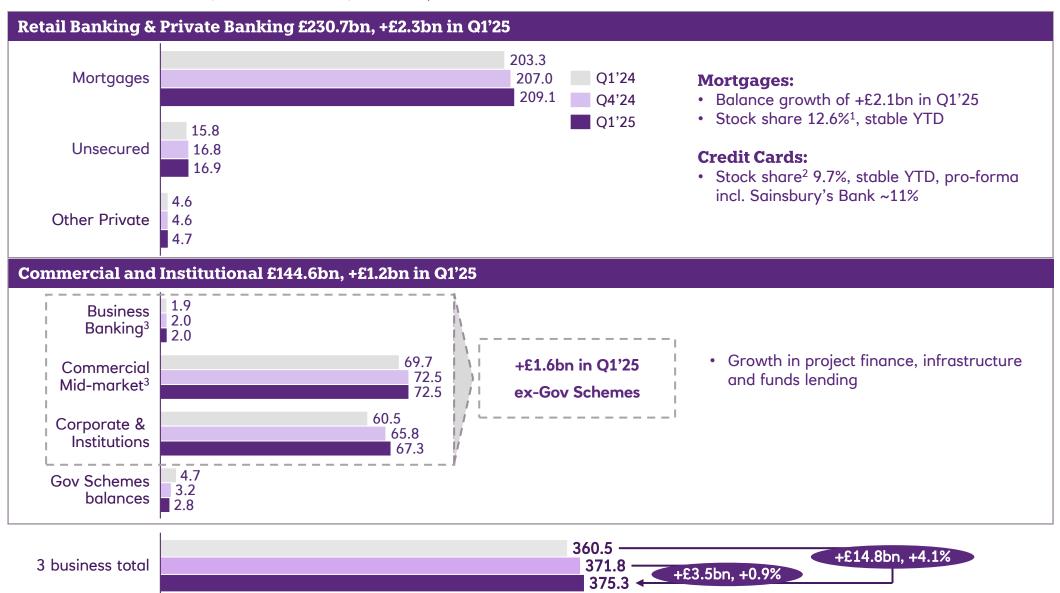
Group, £m	Q1'25	Q4'24	Q1'24	Q1'25 vs Q4'24	Q1'25 vs Q1'24
Net interest income, ex notable items <sup>1</sup>	3,026	2,999	2,651	0.9%	14.1%
Non-interest income, ex notable items <sup>1</sup>	926	873	763	6.1%	21.4%
Total income, ex notable items <sup>1</sup>	3,952	3,872	3,414	2.1%	15.8%
Total income	3,980	3,825	3,475	4.1%	14.5%
Other operating expenses	(1,935)	(2,114)	(2,028)	(8.5%)	(4.6%)
Litigation and conduct costs	(44)	(153)	(24)	(71.2%)	83.3%
Operating expenses	(1,979)	(2,267)	(2,052)	(12.7%)	(3.6%)
Operating profit before impairments	2,001	1,558	1,423	28.4%	40.6%
Impairment (losses)	(189)	(66)	(93)	186.4%	103.2%
Loan impairment rate	19bps	7bps	10bps	12bps	9bps
Operating profit	1,812	1,492	1,330	21.4%	36.2%
Attributable profit	1,252	1,248	918	0.3%	36.4%
Return on Tangible Equity	18.5%	19.0%	14.2%	(0.5)ppts	4.3ppts

## Strong income momentum: £4.0bn +2.1% in Q1'25

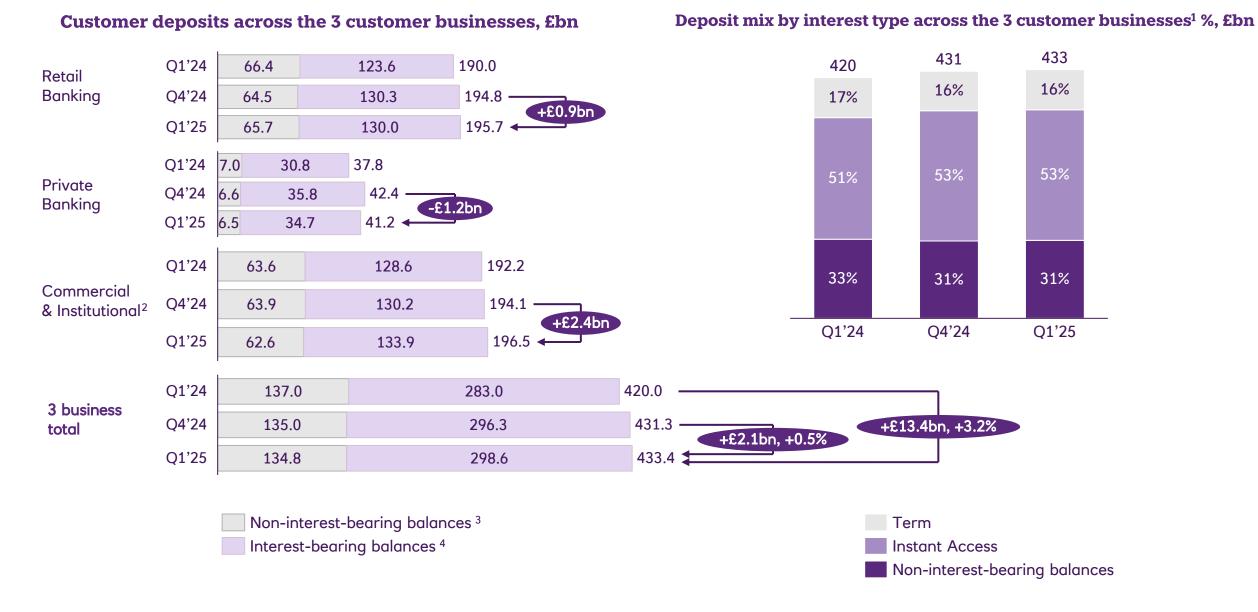


## Disciplined approach to loan growth: +£3.5bn, +0.9% in Q1'25

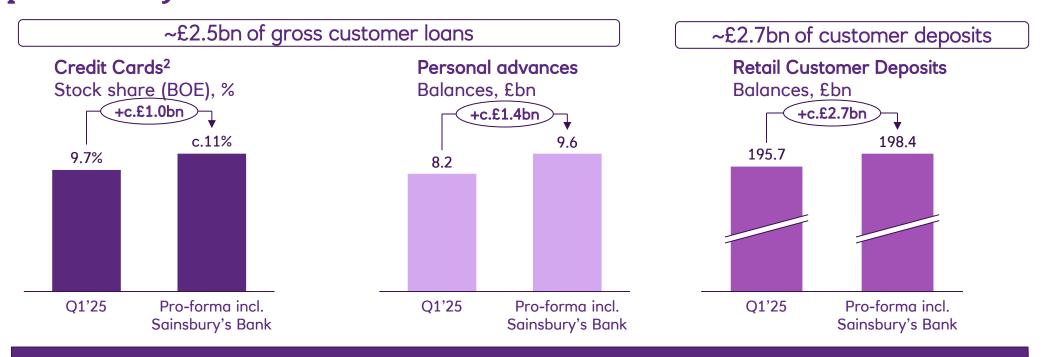
Gross loans to customers (amortised cost) at Q1'25, £bn



### Good deposit growth in Q1'25: +£2.1bn, +0.5% in Q1'25



## Sainsbury's Bank transaction brings ~1m customer accounts Completed 1st May 20251

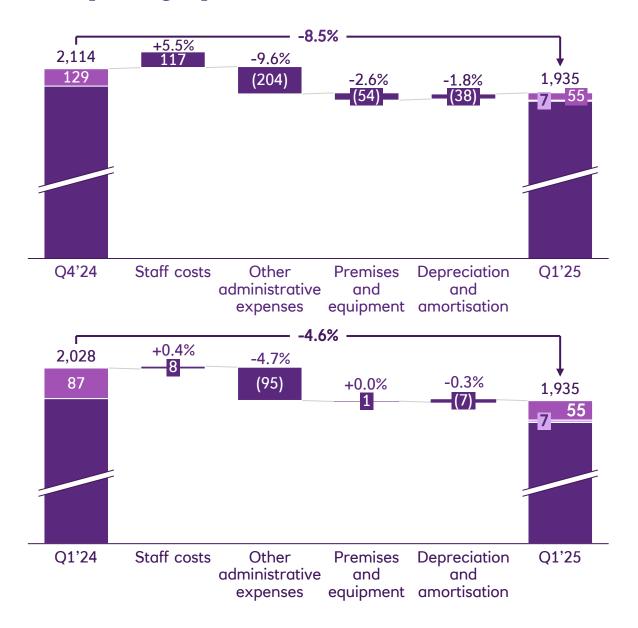


We will provide a broader multi-channel proposition to our new customers Brings scale to our highly digitalised platform, increasing share and profitability in unsecured lending

- c.£0.1bn **Income** contribution in FY'25 across May-December
- c.£0.1bn one-time integration costs in FY'25, weighted to H2'25
- c.£0.1bn **Day 1 ECL** charge
- c.£1.8bn Day 1 RWA increase
- c.16bps Day 1 impact on Group's CET1 ratio

## Other operating expenses on track

Other operating expenses, £m



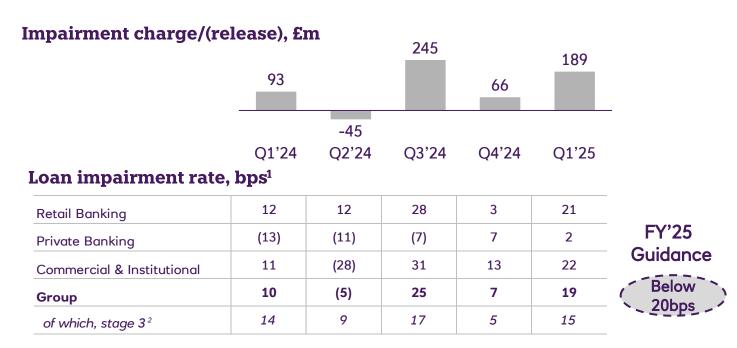
#### 2025 cost drivers and guidance

- Staff costs: 3.3% average annual wage increase plus £45m additional NIC from 1st April
- Bank-wide simplification: ongoing investment to deliver savings
- One-time integration costs ~£0.1bn, of which £7m incurred in O1'25

In 2025 we expect Group operating costs, excluding litigation and conduct costs, to be around £8.1bn including around £0.1bn of one-time integration costs

- Bank levies
- One-time integration costs
- Other operating expenses

## 19bps impairment charge in Q1'25



#### Well provisioned balance sheet

ECL <sup>3</sup> Provision	£3.5bn
ECL <sup>3</sup> Coverage	0.86%
PMA <sup>4</sup> for Economic uncertainty remained broadly stable	£305m
Stage 3 as % of loans	1.5%

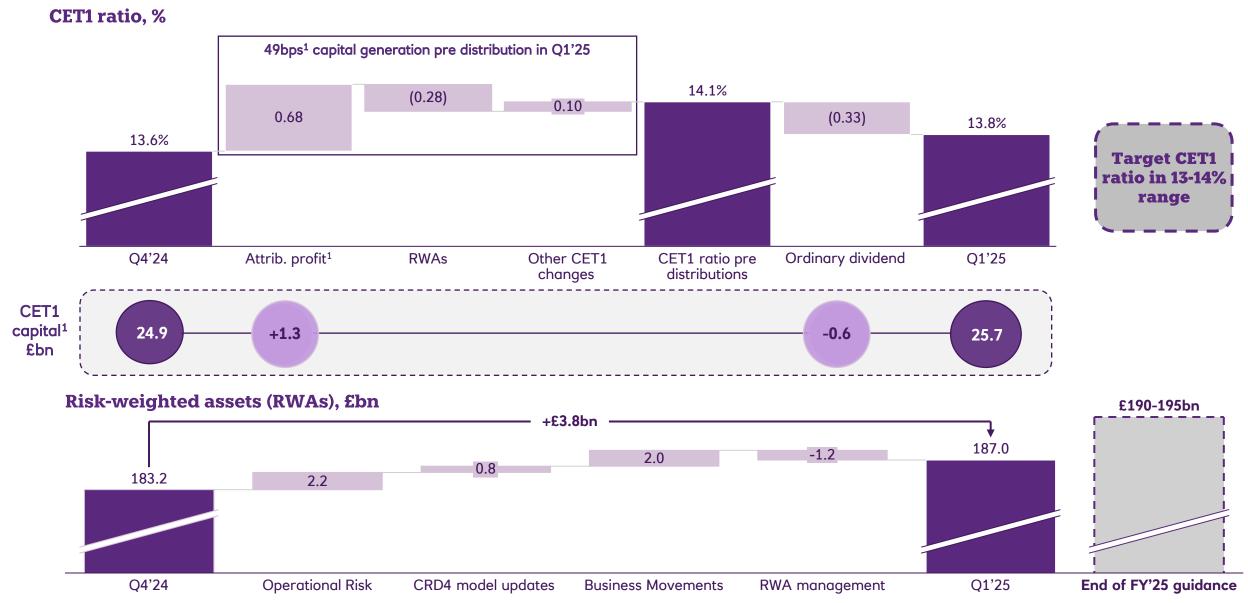
#### **Macroeconomic assumptions**

	Weighted average		Moderate Downside		Extreme Downside	
Scenario weighting	nario weighting		19%		13%	
	2025	2026	2025	2026	2025	2026
UK GDP - annual growth	0.6	1.3	0.4	(0.5)	(4.1)	(0.3)
UK Unemployment - annual avg.	4.5	4.8	4.8	5.5	5.4	8.0
UK House Price Index <sup>5</sup>	2.2	1.1	(1.2)	(2.8)	(7.6)	(14.7)
UK Consumer price index⁵	2.9	2.4	5.8	4.2	0.6	1.1

## Change in Stage 1&2 ECL at 100% weighting Balance sheet as at 31 December 2024



## Another quarter of strong capital generation



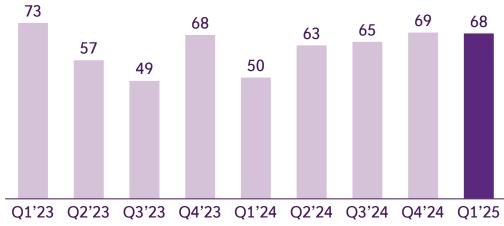
## Strong capital position, consistent CET1 generation from earnings, good progress on capital issuance

#### Total capital minimum requirements, % RWA



#### **Capital generation from earnings**







## Summary of guidance<sup>1</sup>

#### 2025 Guidance

Total Income

Upper end of £15.2-15.7bn<sup>2</sup>

Other operating expenses

~£8.1bn,
incl. ~£0.1bn
one-time
integration costs

Loan impairment rate

**Below 20bps** 

Risk Weighted Assets

£190-195bn

Return on Tangible Equity

Upper end of 15-16%

#### **Targets**

2027 Return on Tangible Equity Target of >15%

Target an ordinary dividend payout ratio ~50%

Surplus capital returned via buybacks

**CET1** ratio in the range of 13-14%







## Investor spotlights on our 3 customer businesses

Commercial & Institutional

26th March 2025



### Outlook statements<sup>1</sup>

#### **Outlook**

The following statements are based on our current expectations for interest rates and economic conditions. We recognise increased global economic uncertainty and will monitor and react to market conditions and refine our internal forecasts as the economic position evolves.

#### In 2025 we expect:

- to achieve a return on tangible equity at the upper end of our previously guided range of 15-16%
- income excluding notable items to be at the upper end of our previously guided range of £15.2-15.7 billion.
- Group operating costs, excluding litigation and conduct costs, to be around £8.1 billion including around £0.1 billion of one-time integration costs.
- our loan impairment rate to be below 20 basis points.
- RWAs to be to be in the range of £190-195 billion at the end of 2025, dependent on final CRD IV model outcomes.

#### In 2027 we expect:

- to achieve a return on tangible equity for the Group of greater than 15%.

#### Capital

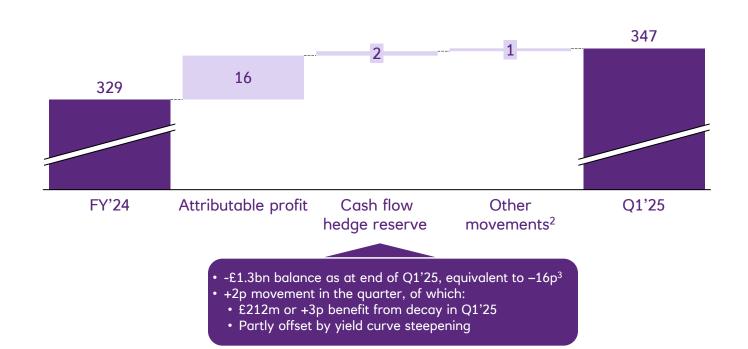
- we continue to target a CET1 ratio in the range of 13-14%.
- we expect to pay ordinary dividends of around 50% of attributable profit from 2025 and will consider buybacks as appropriate.

## **Notable items**

	Q1'24	Q2'24	Q3'24	Q4'24	FY'24	Q1'25
Group income	3,475	3,659	3,744	3,825	14,703	3,980
Notable items in Income, £m	Q1'24	Q2'24	Q3'24	Q4'24	FY'24	Q1'25
Commercial and Institutional						
Own credit adjustments (OCA)	(5)	(2)	2	(4)	(9)	6
Central items & other						
Interest and FX risk management derivatives not in accounting hedge relationships	59	67	5	19	150	7
Share of associate profits/(losses) for Business Growth Fund	7	4	11	(1)	21	15
FX recycling gains / (losses)			(46)	(30)	(76)	
Tax interest on prior periods (Net Interest Income)				(31)	(31)	
Total notable items in Group income	61	69	(28)	(47)	55	28
Group income excluding notable items	3,414	3,590	3,772	3,872	14,648	3,952

## Tangible net asset value<sup>1</sup>

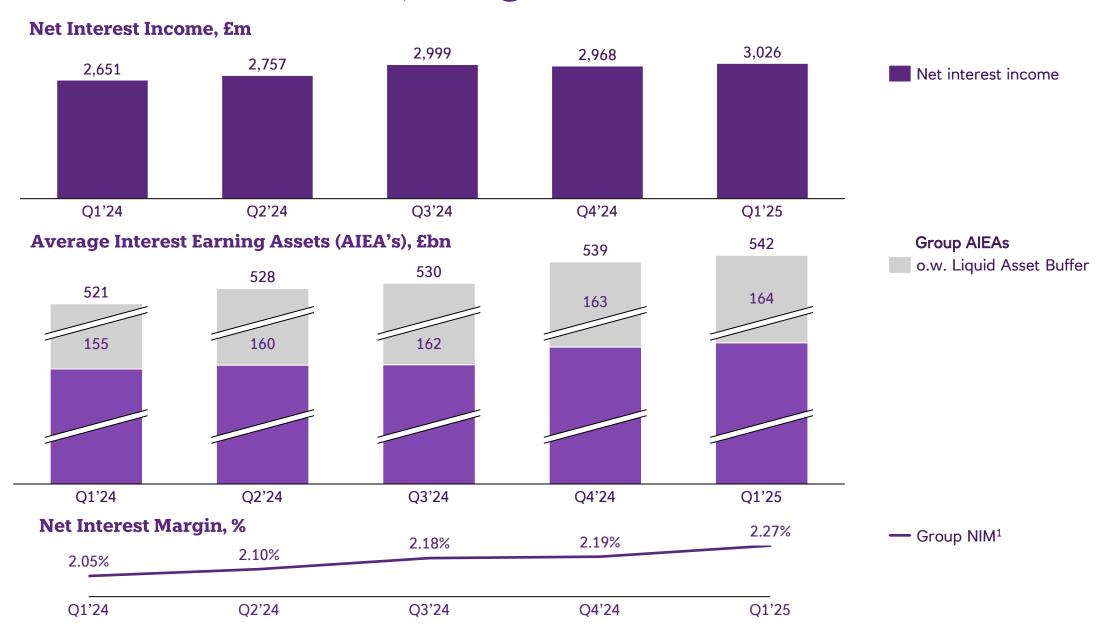
	GBP, m	Share count, m	Pence
As at 31 December 2024	26,482	8,043	329
Attributable profit	1,252		16
Cash flow hedge reserve (net of tax)	129		2
FVOCI	42		1
Other movements	120	24	0
Net change	1,543	24	18
As at 31 March 2025	28,025	8,067	347



## **Segmental summary**<sup>1</sup>

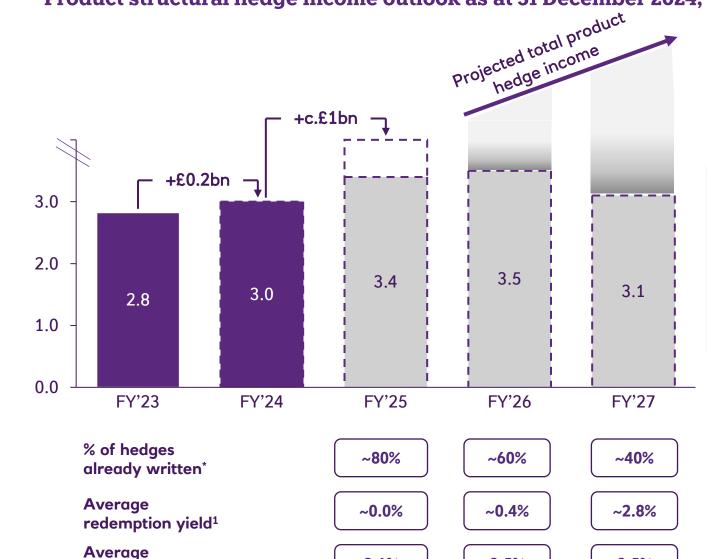
Group Q1'25, £bn	Retail Banking	Private Banking	Commercial & Institutional	Central items & other <sup>2</sup>	Group
Net interest income	1.4	0.2	1.5	(0.1)	3.0
Non-interest income	0.1	0.1	0.7	0.1	1.0
Total income	1.5	0.3	2.1	0.0	4.0
Income ex-notable items	1.5	0.3	2.2	(0.0)	3.9
Other operating expenses	(0.7)	(0.2)	(1.0)	(0.1)	(1.9)
Litigation and conduct	(0.0)		(0.0)	(0.0)	(0.0)
Operating expenses	(0.7)	(0.2)	(1.0)	(0.1)	(2.0)
Operating profit/(loss) before impairment (losses)	0.9	0.1	1.1	(0.0)	2.0
Impairment (losses)	(0.1)	(0.0)	(0.1)	(0.0)	(0.2)
Operating profit/(loss)	0.8	0.1	1.0	(0.0)	1.8
£bn					
Net loans to customers - amortised cost	210.4	18.4	143.1	26.9	398.8
Customer Deposits	195.7	41.2	196.5	1.2	434.6
Loan: deposit ratio	108%	45%	71%	nm	85%
RWAs	66.8	11.3	107.3	1.6	187.0
Return on equity / tangible equity	24.5%	17.1%	19.3%	nm	18.5%
Cost:income ratio (excl. litigation and conduct)	44.0%	70.6%	47.4%	nm	48.6%

## **Net Interest Income, margin and AIEAs**



## Structural hedging provides a multi-year income tailwind

Product structural hedge income outlook as at 31 December 2024, £bn



3.6%

3.5%

3.5%

- Product hedge gross income
- Gross income already written as at Dec'24
- We expect the product structural hedge income in 2025 to be ~£1bn greater than 2024.
- Beyond 2025, we expect annual growth in product structural hedge income each year through to 2027.
- We expect the product hedge notional to be broadly stable in 2025.
- Annual maturities are one fifth of the period end balance which is equivalent to ~£35bn in FY'25.

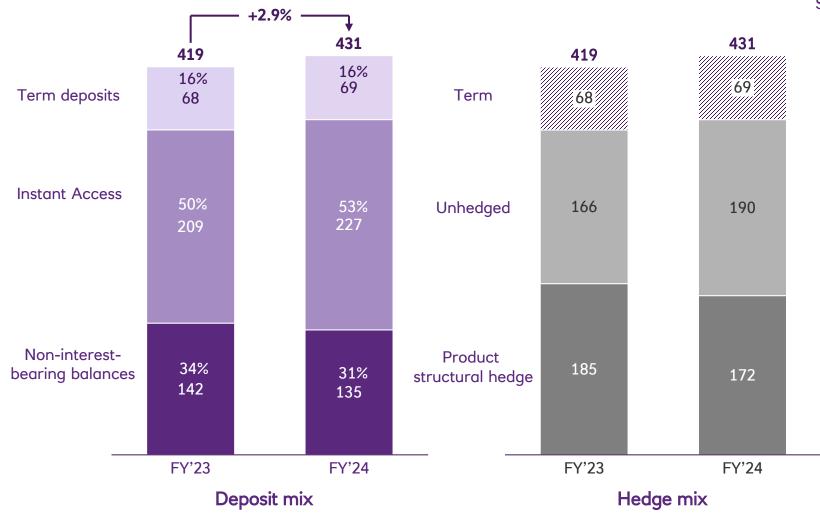
Product structural hedge	FY'23	FY'24
Notional end of period	£185bn	£172bn
Notional average	£199bn	£174bn
Yield	1.42%	1.75%

reinvestment yield<sup>2</sup>

<sup>\*</sup>Average duration 2.5 years with mechanistic reinvestment

## **Deposit income drivers**

Deposit mix by interest and hedge type<sup>1</sup>, £bn



#### 2025 deposit income drivers year-on-year

Subject to customer and market dynamics

#### **Term Deposit Income:**

- Volume: subject to customer behaviour
- Margin: broadly stable

#### **Unhedged Deposit Income:**

- Volume: subject to mix
- **Margin:** decreasing, subject to deposit passthrough

#### Product Hedge Income: +c.£1bn vs 2024

- Volume: broadly stable notional
- Margin: increasing due to higher reinvestment rate

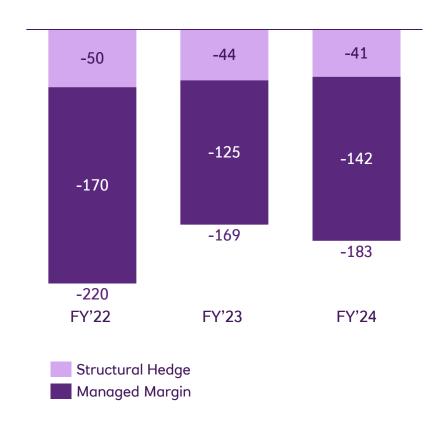
## **Our sensitivity to interest rates**

Third party customer deposit rate and UK Base Rate, %1



- Average base rate
- Average cost of interest bearing customer deposits across 3 businesses<sup>2,3</sup>
- → Average cost of total deposits across 3 businesses

## Illustrative Year 1 Income impact of -25bps downward shift in yield curve, (£m)



#### **Sensitivity considerations**

- Static balance sheet sensitivity illustration is based on end 2024 balance sheet.
- Passthrough illustration assumes ~60% passthrough but the actual passthrough will depend on market dynamics

## Interest rate sensitivity<sup>1</sup>

#### **Assumes constant balance sheet as at 31 December 2024**

FY 2024	-25 basis points parallel downward shift			+25 basis points parallel upward shift		
	Year 1 Year 2 Year 3		Year 1	Year 2	Year 3	
	(£m)	(£m)	(£m)	(£m)	(£m)	(£m)
Structural Hedge	(41)	(125)	(212)	41	125	212
Managed Margin	(142)	(120)	(125)	121	116	124
Total	(183)	(245)	(337)	162	241	336

H1 2024	-25 basis points parallel downward shift			+25 basis points parallel upward shift			
	Year 1 Year 2 Year 3		Year 1	Year 2	Year 3		
	(£m)	(£m)	(£m)	(£m)	(£m)	(£m)	
Structural Hedge	(42)	(129)	(216)	42	129	216	
Managed Margin	(125)	(107)	(110)	93	97	110	
Total	(167)	(236)	(326)	135	226	326	

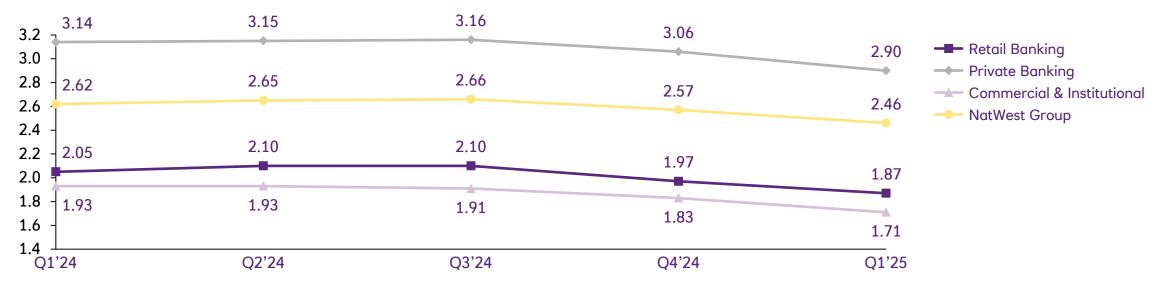
FY 2023	-25 basis points parallel downward shift			+25 basis points parallel upward shift		
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3
	(£m)	(£m)	(£m)	(£m)	(£m)	(£m)
Structural Hedge	(44)	(138)	(227)	44	138	227
Managed Margin	(125)	(121)	(105)	120	117	114
Total	(169)	(259)	(332)	164	255	341

## **Customer lending and deposit rates**

#### Gross yields of interest earning banking assets, %1



#### Cost of interest-bearing and non-interest-bearing banking liabilities, %2



## **Structural Hedge**

		FY 2024						
	Total Income	Period end notional	Average Notional	Total Yield				
	(£m)	(£bn)	(£bn)	%				
Equity	440	22	22	1.98				
Product	3,039	172	174	1.75				
Total	3,479	194	196	1.77				

	H1 2024							
	Total Income	Period end notional	Average Notional	Total Yield				
	(£m)	(£bn)	(£bn)	%				
Equity	218	22	22	1.95				
Product	1,392	175	176	1.58				
Total	1,610	197	198	1.62				

	FY 2023							
	Total Income	Period end notional	Average Notional	Total Yield				
	(£m)	(£bn)	(£bn)	%				
Equity	418	22	22	1.87				
Product	2,822	185	199	1.42				
Total	3,240	207	221	1.47				

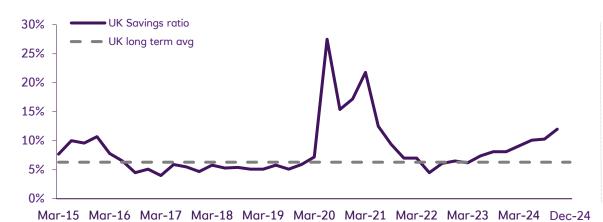
## **UK Economic Assumptions**<sup>1,2</sup>

#### Our economic assumptions and weightings updated in FY'24

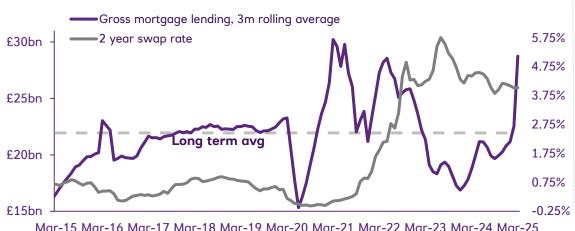
			FY'24					H1'24					FY'23		
Scenario	Upside	Base Case	Downside	Extreme downside		Upside	Base Case	Downside	Extreme downside		Upside	Base Case	Downside	Extreme downside	
Weighting	23%	45%	19%	13%	Weighted average	22%	45%	19%	14%	Weighted average	21%	45%	20%	13%	Weighted average
UK GDP – Annual Growth	(%)														
2025	2.0	1.4	0.4	(4.1)	0.6	3.9	1.2	(0.9)	(4.0)	0.7	2.3	1.3	0.4	(1.6)	1.0
2026	3.2	1.5	(0.5)	(0.3)	1.3	1.4	1.4	1.1	0.9	1.3	1.2	1.6	1.2	1.2	1.4
5 year - CAGR <sup>2</sup>	2.0	1.3	0.5	(0.2)	1.1	1.9	1.2	0.6	(0.2)	1.1	1.8	1.0	0.5	(0.3)	0.9
UK Unemployment rate – o	innual average	(%)													
2025	3.9	4.4	4.8	5.4	4.5	3.4	4.4	5.7	7.8	4.9	3.2	4.7	5.8	8.4	5.1
2026	3.3	4.4	5.5	8.0	4.8	3.2	4.3	5.7	8.3	4.9	3.2	4.6	5.6	8.0	5.0
5 year average <sup>2</sup>	3.6	4.3	5.0	6.7	4.6	3.5	4.3	5.4	7.1	4.7	3.5	4.6	5.2	6.8	4.8
UK House Price Index - fo	ur quarter grov	vth (%)													
2025	7.8	3.5	(1.2)	(7.6)	2.2	8.9	3.1	(6.0)	(13.2)	0.6	9.4	3.1	(3.1)	(14.2)	1.2
2026	7.2	3.4	(2.8)	(14.7)	1.1	4.5	3.4	1.0	(14.5)	1.3	2.8	3.4	5.5	(5.8)	2.7
5 year - CAGR <sup>2</sup>	5.8	3.5	0.8	(4.3)	2.7	5.3	3.3	1.0	(4.2)	2.5	3.9	0.3	(0.4)	(5.7)	0.3
UK Commercial Real Estat	e Price – four q	uarter growth	(%)												
2025	14.1	2.4	(6.8)	(23.7)	0.1	5.5	1.7	(8.0)	(30.8)	(3.4)	3.5	2.7	(2.0)	(20.0)	(0.5)
2026	4.4	1.5	(2.5)	(12.7)	0.2	4.6	2.0	3.1	3.3	3.0	4.6	2.0	3.8	6.7	3.4
5 year - CAGR <sup>2</sup>	5.4	1.2	(1.0)	(5.7)	1.1	4.4	1.2	(0.7)	(5.1)	0.8	3.1	(0.2)	(2.0)	(6.8)	(0.6)
Consumer price index - fo	ur quarter grov	vth (%)													
2025	2.9	2.3	5.8	0.6	2.9	0.5	2.1	6.7	0.5	2.5	0.7	2.0	5.3	1.7	2.4
2026	2.4	2.1	4.2	1.1	2.4	1.3	2.0	4.4	2.0	2.4	1.1	1.9	3.8	2.0	2.1
5 year - CAGR <sup>2</sup>	2.4	2.2	3.5	1.6	2.4	1.1	2.1	4.8	1.3	2.3	1.7	2.6	5.2	1.8	2.8

### **Customers are resilient**

#### UK household savings ratio remains above long-term average Households savings ratio<sup>1</sup>

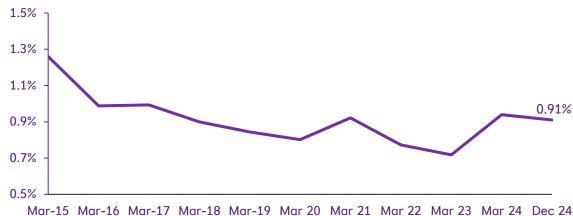


#### UK mortgage demand is back above its long-term average Secured lending seasonally adjusted<sup>3</sup>



#### Arrears levels remain low

Number of UK mortgages >3 months in arrears<sup>2</sup>



#### UK corporate demand for lending improving<sup>4</sup>

Corporate lending seasonally adjusted, monthly annual growth rate of loans



Mar-16 Mar-17 Mar-18 Mar-19 Mar-20 Mar-21 Mar-22 Mar-23 Mar-24 Mar-25

## Well diversified, high-quality loan book

Arrears levels remain stable and low

Personal: £228.7bn, 56% of group

Wholesale: £180.7bn, 44% of group

#### Group mortgages £211.9bn

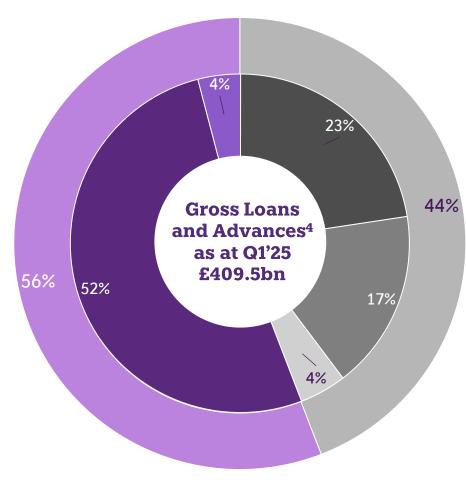
52% of the group lending
Loan-to-value of 56%<sup>1</sup> stable year-on-year
63% 5Y, 28% 2Y, 1% 10Y, 6% Tracker<sup>2</sup>, 2% SVR
£39bn or 20% of fixed book expires in 2025<sup>3</sup>
Arrears levels remain low

#### Credit cards and other unsecured £16.8bn

4% of group lending

Portfolio default rates remain low

New to book arrears remain stable and low



#### Corporate and other ex CRE £92.5bn

23% of the group lending

Diverse corporate loan book, with exposure across a broad range of sectors

Default levels remain below historic trends Includes:

- £16.0bn Consumer industries
- £16.4bn Mobility and logistics

#### Sovereign & FI £70.1bn

17% of the group lending
Includes reverse repos
~82% with less than 12-month maturities

#### Commercial Real Estate (CRE) £18.1bn

~4% of group lending

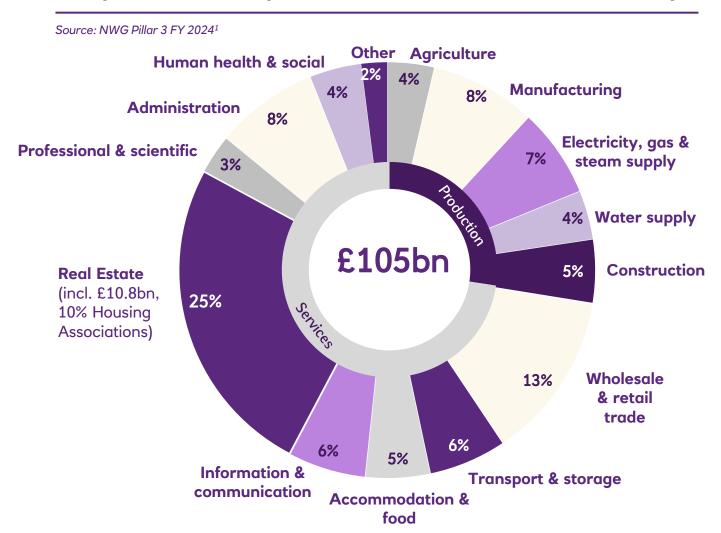
Loan-to-value of 48%<sup>1</sup>

Credit quality remained stable with very limited instances of specific cases deteriorating



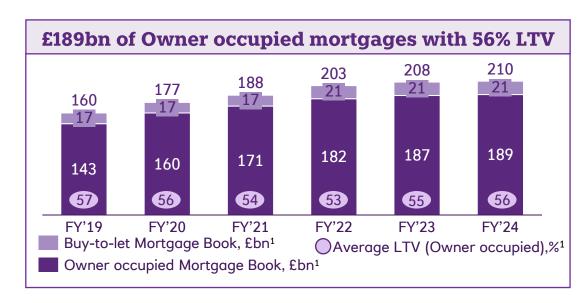
## Corporate loan book exposure is diversified across a wide range of sectors

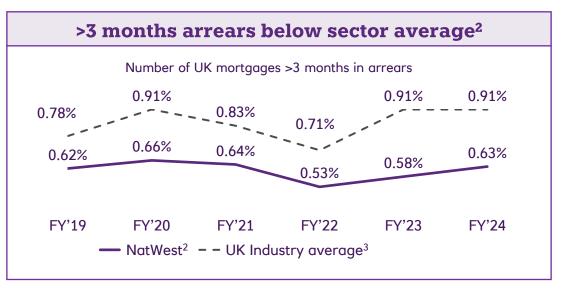
#### Corporate credit exposure reflects the broader UK economy

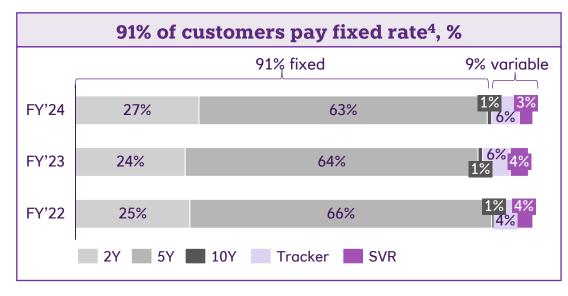


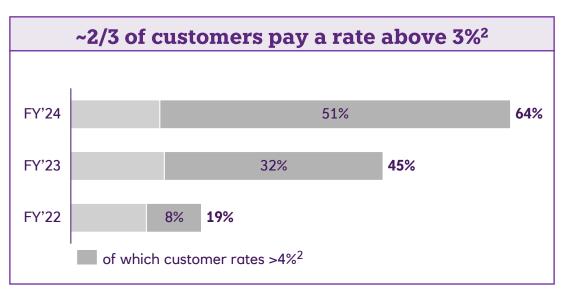
- Portfolio quality remains robust, coverage levels remain appropriate, with the book well positioned for a weaker macro environment
- Portfolio is weighted towards service sectors at ~70% of total exposure, with ~30% of exposure in production sectors
- Exporting sectors more sensitive to tariff increases, are a smaller proportion of the corporate loan book
  - Manufacturing sector is 8% of total corporate exposure 2% of total group

## Prime mortgage book with low LTV





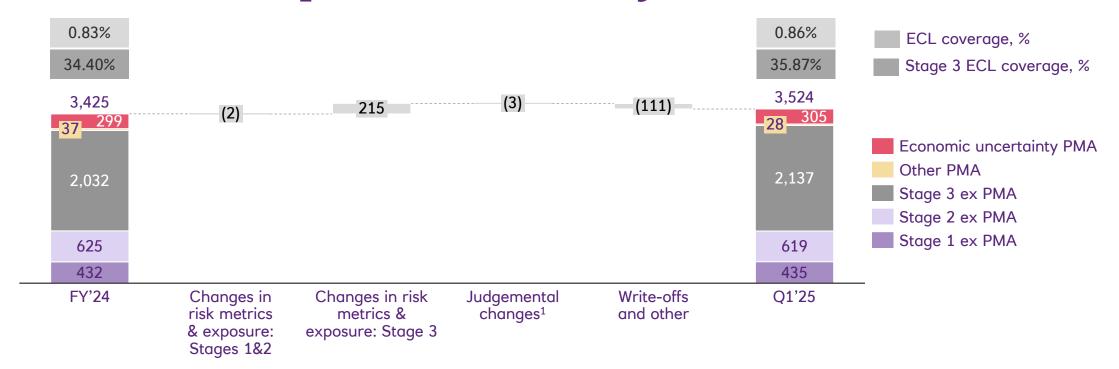




## Impairment charge/(release) by customer businesses

	Retail Banking	Private Banking	Commercial & Institutional	Central items & other	Group
Q1'25 (£m)	109	1	78	1	189
Q1'25(bps)	21bps	2bps	22bps	nm	19bps
Q4'24 (£m)	16	3	46	1	66
Q4'24 (bps)	3bps	7bps	13bps	nm	7bps
Q1'24 (£m)	63	(6)	39	(3)	93
Q1'24 (bps)	12bps	(13)bps	11bps	nm	10bps

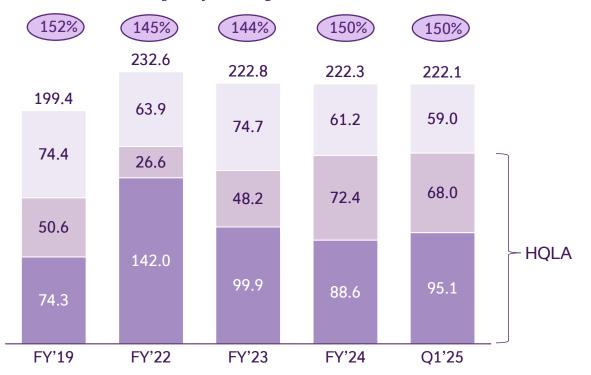
### ECL walk and impairment details by sector



## Strong liquidity metrics and a high-quality portfolio

### Liquidity portfolio composition, £bn<sup>1</sup> Headroom of £54.2bn at Q1'25

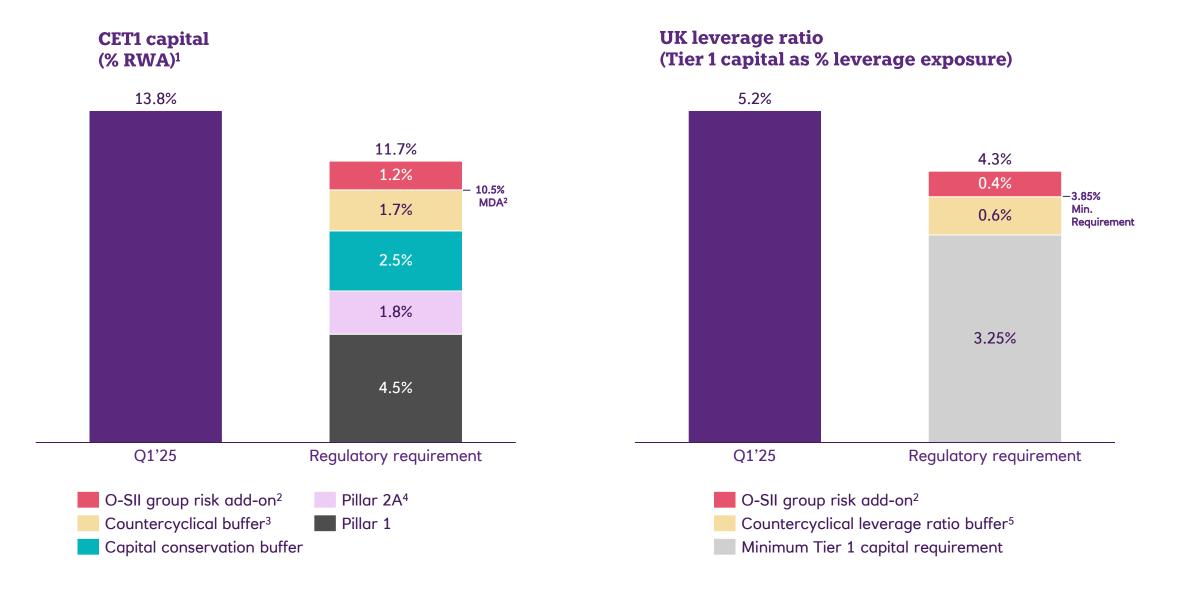
#### Liquidity coverage ratio (LCR)



- High Quality Liquid Assets (HQLA) are primarily held in cash and central bank reserves and high quality securities.
- Majority of securities held in the liquidity portfolio hedged for interest rate risk; asset swap spread volatility is captured through Fair Value through Other Comprehensive Income (FVOCI)
- FVOCI movement (post-tax) £42m in Q1'25 with reserve largely unchanged to 30 April 2025
- FVOCI reserve sensitivity to a 25bps parallel shift in rates is £9m as at 31 December 2024<sup>2</sup>

- Secondary liquidity
- Securities including reverse repos
- Cash

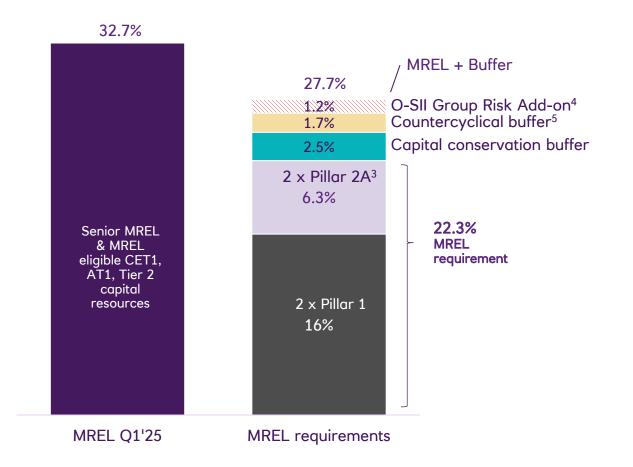
## Capital and leverage positions comfortably above minimum requirements



## MREL position well established<sup>1</sup>

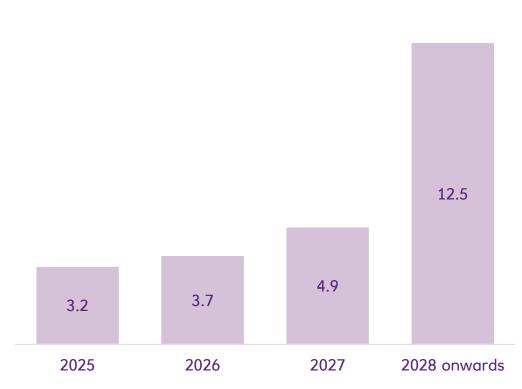
Minimum requirements of own funds and eligible liabilities (MREL)<sup>1,2</sup> (%RWA)

As at 31st March 2025, £bn



Call profile of senior MREL stock
Refinancing driven by funding requirements

Senior debt roll-off profile, first call date, £bn<sup>6</sup>



## Good progress on HoldCo AT1 and Tier 2 capital and OpCo senior unsecured issuance plans

Group holding company		2025 guidance	2025 issuance <sup>1</sup>	
NatWest Group plc	Senior unsecured (MREL)	£4bn to £5bn	-	-
	Tier 2 capital	~£1bn	~£0.8bn	•€1.0bn 10NC5
	Additional Tier 1	~£1bn	£0.75bn	• £750m PerpNC7
Group operating compan	ies			
NatWest Markets Plc	Senior unsecured (non-MREL)	£4bn to £5bn	£2.8bn	• \$1.0bn 5Yr FXD  • \$500m 3Yr FRN • \$750m 3Yr FXD • \$350m 5Yr FRN • \$900m 5Yr FXD

## **Credit ratings**

Senior ratings	Moody's	S&P	Fitch		
Group holding company	NatWest Group plc	A3 Stable	BBB+ Stable	A Positive	
	NatWest Bank Plc		A1 Stable <sup>1</sup>	A+ Stable	A+ Positive
Ring-fenced bank operating companies	Royal Bank of Scotland plc		A1 Stable <sup>1</sup>	A+ Stable	A+ Positive
	NatWest Bank Europe GMBH		Not rated	A+ Stable	A+ Positive
	NatWest Markets Plc		A1 Stable	A Stable	A+ Positive
Non-ring forced hank operating companies	NatWest Markets N.V.		A1 Stable	A Stable	A+ Positive
Non ring-fenced bank operating companies	NatWest Markets Securities I	Not rated	A Stable	A Positive	
	RBSI Ltd	A1 Stable <sup>2</sup>	A Stable	A Positive	
Capital ratings					
Constant to Little and a service	NatWest Croup pla	Tier 2 <sup>3</sup>	Baa1	BBB-	BBB+
Group holding company	NatWest Group plc	AT1 <sup>3</sup>	Baa3	BB-	BBB-

#### **Footnotes**

- Slide 3: 1. Gross loans across 3 businesses. 2. Customer deposits across 3 businesses. 3. Excludes notable items per slide 18. 4. Costs excluding litigation and conduct.
- Slide 5: 1. Excludes notable items per slide 18.
- Slide 6: 1. Excluding notable income items per slide 18. 2. Group Net Interest Margin = Reported Group Net Interest Income / Group Average Interest Earning Assets.
- Slide 7: 1. Stock share of Retail Banking and Private Banking mortgages, calculated as a percentage of balances outstanding of total sterling net secured lending to individuals not seasonally adjusted as per Mar'25 BoE data. 2. Stock share of Retai Banking credit cards management estimate calculated as a percentage of total sterling net credit card lending to individuals not seasonally adjusted as per Mar'25 BoE data. 3. C&I total figure for Q4'24 will not cast to Financial Supplement due to rounding.
- Slide 8: 1. May not cast due to rounding. 2. The Non-interest-bearing and Interest-bearing split for Commercial & Institutional is implied from the Total for the three businesses and the disclosures for Retail Banking and Private Banking and Private Banking are current accounts per Financial Supplement. 4. Interest-bearing balances for Retail Banking and Private Banking are savings per Financial Supplement.
- Slide 9: 1. Balances on this slide are based on estimated gross closing balances for 1st May 2025 provided by Sainsbury's Bank on 24th April 2025. 2. Gross customer assets acquired of £1.1bn for Cards. The value recognised on balance sheet of £1.0bn reflects a reduction for Purchase Originated Credit Impaired assets.
- Slide 11: 1. Loan impairment rate is the annualised loan impairment charge divided by gross customer loans. 2. Q1'24, Q2'24, Q3'24, Q4'24 and Q1'25 stage 3 impairment charge annualised for quarterly calculations. 3. Expected Credit Loss. 4. Post Model Adjustments. 5. Four quarter growth.
- Slide 12: 1. May not cast due to rounding.
- Slide 14: 1. This page contains forward-looking statements. See p.40 of this presentation. 2. Total Income ex notable items.
- Slide 17: 1. The guidance, targets, expectations and trends discussed in this presentation represent NatWest Group management's current expectations and are subject to change, including as a result of the factors described in the "Risk Factors" in the NWG 2024 Annual Report and Accounts on Form 20-F. These statements constitute forward-looking statements.
- Slide 19: 1. May not cast due to rounding. 2. FVOCI and other movements. 3. Based on 8,067m shares as at end of Q1'25.
- Slide 20: 1. May not cast due to rounding. 2. Centre Net loans primarily comprises reverse repos.
- Slide 21: 1. Net Interest Margin (NIM) = Reported Group Net Interest Income / Group Average Interest Earning Assets.
- Slide 22: 1. Average redemption yield reflects the average yield on maturities in the year. These are dynamic given changes in notional. 2. Average 5-year swap rate forecasts across 2024-2027 per NatWest Group IFRS 9 base case.
- Slide 23: 1. May not cast due to rounding.
- Slide 24: 1. Refer to page 403 of NWG FY'24 ARA for the definition of third-party rates. 2. Interest-bearing balances Retail Banking and Private Banking are savings.
- Slide 25: 1. page 257 of FY'24 ARA, page 74 of NWG H1'24 IMS, Page 266 of NWG FY'23 ARA.
- Slide 26: 1. For NatWest Group plc this is the gross yield on the IEAs of the banking business; for Retail, Commercial & Institutional and Private it represents the third-party customer asset rate. 2. For NatWest Group plc this is the cost of interest-bearing liabilities of the banking business plus the benefit from free funds; for Retail Banking and Commercial & Institutional it represents the third-party customer funding rate which includes both interest-bearing and non-interest-bearing deposits.
- Slide 28: 1. Full details of the economic assumptions can be found on pages 190-193 of NWG FY'24 ARA, pages 18 21 of H1'24 IMS, 191-196 of NWG FY'23 ARA. 2. The average for the parameters are based on: Five calendar year CAGR for GDP; Five calendar year average for Unemployment rate; Q4 to Q4 five-year CAGR for other parameters.
- Slide 29: 1. Source: Office for National Statistics, UK savings ratio latest available is as per Dec'24. 2. Source: UK Finance, data latest available as at Dec'24. 3. Source: BOE Database Gross mortgage lending, 3monthly moving average. 4. Source: -BOE Database Monthly 12-month growth rate of monetary financial institutions' sterling and all foreign currency loans to small and medium sized enterprises, large businesses and total industrial sectors (in percent) seasonally adjusted.
- Slide 30: 1. Total portfolio average LTV% as at FY'24. 2. This includes ~2% of other off-sale mortgage products. 3. Does not include any GNL assumption, but only based on contractual maturity. 4. Loans at amortised cost and FVOCI.
- Slide 31: 1. Page 68 NWG Pillar 3 FY'24
- Slide 32: 1. FY19-FY21 balances reflect 3 businesses, excluding Ulster. 2. Based on Retail Banking mortgages, which make up c.95% of the group mortgage balances. 3. UK industry average source is UK Finance, data latest available as at Dec'24. 4. Including Retail and Private.
- Slide 33: 1. Judgemental changes: changes in post model adjustments for Stage 1, Stage 2 and Stage 3.
- Slide 34: 1. May not cast due to rounding. 2. page 258 of FY'24 ARA.
- Slide 35: 1. Based on assumption of static regulatory capital requirement. 2. O-SII buffer of 1.5% applies to the ring-fenced bank holding company. The equivalent O-SII Group Risk Add-on' is ~1.2%. The O-SII Group Risk Add-on is included in the Group's minimum supervisory minimum. 3. Countercyclical buffer -The UK CCyB rate increased from 0% to 1% effective from 13 December 2022. A further increase from 1% to 2% was announced on 5 July 2022, effective 5 July 2023. Foreign exposures may be subject to different CCyB rates depending on the rate set in those jurisdictions. 4. Pillar 2A requirements are expected to vary over time and are subject to at least annual review. 56.25% of the total Pillar 2A requirement must be met from CET1 capital. 5. The countercyclical leverage ratio buffer is set at 35% of NatWest Group's CCyB.
- Slide 36: 1. "MREL" = Minimum requirement for own funds and eligible liabilities. MREL eligible liabilities excludes securities issued from operating subsidiaries. 2. Illustration, based on assumption of static regulatory capital requirements. MREL requirement is set at 2x (Pillar 1+ Pillar 2A) per Bank of England guidance. 3. Pillar 2A requirement held constant over the period for illustration purposes. Pillar 2A requirements are expected to vary over time and are subject to at least an annual review. 56.25% of the total Pillar 2A requirement must be met from CET1 capital. 4. O-SII buffer of 1.5% applies to the ring-fenced bank holding company. The equivalent O-SII Group Risk Add-on' is ~1.2%. The O-SII Group Risk Add-on is included in the Group's minimum supervisory minimum. 5. The UK CCyB rate increased from 1% to 2%, effective 5 July 2023. 6. The roll-off profile is based on sterling-equivalent balance sheet value, and first call date of instrument, however this does not indicate NatWest Group's strategy on capital and funding management.
- Slide 37: 1. Includes primary/benchmark transactions only. Does not include private placements
- Slide 38: 1. Moody's long-term Issuer and Deposit Rating. The ring-fenced bank operating companies do not issue rated senior unsecured debt. Nevertheless, Moody's assigns an Issuer Rating. The outlook on both ratings is Stable. 2. Moody's Deposit rating. Senior Unsecured Debt rating is A2. The outlook on both ratings is Stable. 3. Ratings are based on outstanding instruments issued by NatWest Group.

### **Disclaimer**

#### Forward-looking statements

The guidance, targets, expectations and trends discussed in this presentation represent NatWest Group management's current expectations and are subject to change, including as a result of the factors described in the "Risk Factors" in the NatWest Group plc 2024 Annual Report and Accounts on Form 20-F.

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